

Date: April 7th, 2025

From: GiveDirectly

To: Sudanese Community Members

Subject: GiveDirectly Cash Transfer Program to New Arrivals (Kiryandongo Settlement)

Peace be upon you. GiveDirectly acknowledges the inquiries and concerns raised regarding the recent cash transfer program for new arrivals in the Kiryandongo settlement.

Unfortunately, due to limited resources, we were unable to extend assistance to everyone in need. In close consultation with our partners and community leaders, we had to make the difficult decision to prioritize those residing within the settlement at the time of verification. We understand that this decision has been disappointing for those who were not selected, and we deeply regret any inconvenience this may have caused.

The program selection process was done in two stages: 1) Verification and 2) Registration. In the Verification stage, we assessed the accuracy of household information (including date of entry, location, and phone numbers). Households verified as eligible, based on the information they provided, were then contacted or visited to participate in the Registration stage. Due to the program's strict two-month enrollment period, we could only accommodate households that were reached within that timeframe. We actively communicated timelines and important dates throughout the process, utilizing channels such as community leaders, community centers, social media, and other trusted partners.

Households verified as eligible and residing in the settlement should anticipate receiving all payments within the next two months. If you fall into this category and have questions about your first or second payment, please do not hesitate to contact us on our toll-free hotline at 0800220550 or 0800320550.

Despite the existing funding constraints, GiveDirectly will continue to engage partners and explore opportunities to expand support for vulnerable households.

Thank you for your understanding.

GiveDirectly